

RHG Mental Health Fees and Charges



Session Fees

RHG session fees take into account that for each 50 minutes of therapeutic time typically includes a minimum of half an hour of associated non-billable professional time such as research, consultation, session preparation, and follow-up administration. Sessions may be eligible for private health rebate, please check with your provider.

50 minute consultation with a Mental Health Professional: \$120

This is not claimable on medicare.

Other Fees

We offer various services for brief consultations, letters, reports, and emails, the fees for these services are:

Phone calls/letters/emails	Fee
Under 5 minutes	FREE
5-20 minutes	\$30
21-40 minutes	\$50
41-60 minutes	\$100

Reports	Fee
Hourly rate	\$120 (quote available)

📞 (07) 4992 1040

✉️ referrals@cqrdgp.com.au

Cancellation Policy and Payments

Appointment reminders are sent, via SMS, 48 business hours prior to your appointment. If you need to cancel, please provide at least 24 hours' notice during business hours. This ensures that our clinicians are available for your needs and those of other clients.

The payment and cancellation process:

- **SMS Notification:** You will receive an SMS with payment details the morning of the day before your appointment.
- **Follow-Up Call:** After the SMS, we will then follow up with a phone call to take payment details, cancel, or reschedule. This allows confirmation before the 24-hour cancellation policy.
- If you have signed the credit card authorisation then your card will be charged after confirmation of attendance.
- **No Response:** If we are unable to contact you and do not hear from you before the 24-hour cancellation period, the cancellation fee will apply if you miss your appointment.

The cancellation fee is 50% of the full appointment fee.

If you or someone you know needs immediate help, please call: 1300 MH CALL (1300 642 255), Lifeline 13 11 14; or Kids Helpline 1800 55 1800.
In an emergency, contact 000 immediately.